



➤ Referral

Referral received from the probation practitioner and allocated through the referral and monitoring system

Intended outcome of support identified at referral.

Upon allocation, a letter outlining support is sent out introducing the Case Worker who will be supporting them.

Text reminder is sent for the first assessment.

◆ Assessment

Initial assessment appointment takes place within 10 days after referral, highlighting any needs and barriers. An action plan is created using set SMART targets.

▶ Action Plan

Action plan with dates recorded on the monitoring system for the probation practitioner's approval.

Participant is provided with a copy of their action plan, so they know what their expected next steps are. The action plan will include frequency of contact needed and type of contact (phone/virtual/face-to-face, group-work).

Dates of next appointment are set out clearly to encourage attendance and engagement.

🏠 Support and Engagement

Pre-release:

- ▶ Up to three sessions following assessment that cover;
- ▶ Introduction/rapport building;
- ▶ Planning for reintegration into the community with actions set (worksheet activities); and
- ▶ Review of actions and progress.

Post-release:

- ▶ Review session delivered on day of release or as soon as possible;
- ▶ Introduction to ongoing community support;
- ▶ Any pre-release session missed; and
- ▶ Community support including referrals to community-based services, preparation for/ accompanying to appointments.

● The Final Session

Final face-to-face appointment offered, with option of three-way appointment with the probation practitioner.

Action plan is reviewed.

Next steps discussed and assessed if any further support is needed.

Profile

- ▶ Low risk of reoffending.
- ▶ Has limited family support or engagement with community services.
- ▶ May have barriers to achieving community integration.

Average number of sessions: Four (over four weeks)

Delivered by Interventions Alliance

Underpinned by ongoing dialogue with the probation practitioner for key events, updates and risks, Same day updates following every contact on the Refer and Monitor System.



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🏠 Support and Engagement

Pre-release:

- ▶ Same as low complexity, but a minimum of twice a week sessions with at least one session face-to-face;
- ▶ Barriers to progress explored, such as vulnerabilities to non-compliance; and
- ▶ Guidance on how to engage with various services required by the participant.

Post-release:

- ▶ Same as low complexity, plus daily contact with a Mentor (via text, phone, or face-to-face).

● The Final Session

Final face-to-face appointment offered, with option of three-way appointment with the probation practitioner.

Action plan is reviewed.

Next steps discussed and assessed if any further support is needed.

Profile

- ▶ Medium risk of reoffending.
- ▶ Has limited family support or engagement with community services, may have barriers to achieving community integration.
- ▶ Has additional vulnerabilities requiring support through release and may have a pattern of non-compliance.
- ▶ And/or displays impulsiveness in risk taking activities, such as putting themselves or others at risk of harm.

Average number of sessions: Eight (over eight weeks)

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▶ Action Plan

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Participant is provided with a copy of their action plan, so they know what their expected next steps are. The action plan will include frequency of contact needed and type of contact (phone/virtual/face-to-face, group-work).

Dates of next appointment are set out clearly to encourage attendance and engagement.

🏠 Support and Engagement

Pre-release:

- ▶ Same as medium complexity, with the addition of daily contact by an employed Mentor, because of the complexity of issues and likelihood of reluctance to engage.

Post-release:

- ▶ Same as medium complexity.

● The Final Session

Final face-to-face appointment offered, with option of three-way appointment with the probation practitioner.

Action plan is reviewed.

Next steps discussed and assessed if any further support is needed.

Profile

- ▶ High risk of reoffending
- ▶ Has limited family support, a lack of social networks or minimal engagement with community services and there may be barriers to achieving community integration.
- ▶ There are additional vulnerabilities requiring support throughout release with a pattern of non-compliance and a high likelihood of non-compliance in early weeks of release

Average number of sessions: 12 (over eight weeks)

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Underpinned by ongoing dialogue with the probation practitioner for key events, updates and risks, Same day updates following every contact on the Refer and Monitor System.