



Trans Experience and Inclusion at CFO Activity Hubs – Hub Participants

What is this project about?

This research is exploring the views and experiences of trans people and the people that work with them at Interventions Alliance's Activity Hubs. It is also looking at the organisational culture and practice relating to trans awareness and inclusion within the Activity Hubs. Interventions Alliance run hubs in 6 locations across England and we are talking to staff and trans participants across all of them.

This project will be an important early step in researching how trans people experience the criminal justice system in the community. Most current research focuses on trans people in prison, or as victims of crime.

We are asking both trans participants at the hub and the staff about their views and experiences. This survey is the first stage. We will also be doing interviews. If you'd like to take part in an interview, you can sign up at the end of the survey, or you can get in touch with the research team directly via the contact details at the end of this document.

This survey is for people who are trans and participants at Interventions Alliance run CFO Activity Hubs.

By using the term *trans* we are including anyone who does not identify with the gender they were assigned at birth. This includes those who identify as being under the trans umbrella, non-binary people, agender people and people who have a trans history but no longer identify as trans.

Who are we and what is the Practice Research Unit?

The Practice Research Unit is a small team of researchers based within Interventions Alliance. We do research around social and justice issues. You can look at our website to find out more about us (www.interventionsalliance.com/research).

The lead researcher on this particular project is Jess, whose profile and contact details are the end of this page, and at the end of the survey too.

What will taking part involve?

In this survey we will be asking about the Activity Hubs, the activities, the people there, any negative experiences you may have experienced, and what Interventions Alliance do/don't do well when it comes to trans people.

It should take no more than 20 minutes to complete. You do not have to answer any questions you don't want to answer.

Do I have to take part?

Not at all. Taking part in the research is completely voluntary, so it is your choice!

You can also stop at any time without giving a reason. If you stop or exit this survey before reaching the end your answers will not be included.

However, after you have submitted your answers you will not be able to withdraw them as they are anonymous and we can't tell which ones are yours.

There are no right or wrong answers. We would like to learn about both good and bad experiences. And please be assured, your decision to take part will not affect the services you receive in a negative way.

What will happen with my information (data)?

This survey is completely confidential and anonymous. You don't have to provide any information that might identify you. Where we ask for personal information, this will be stored separately to the rest of your answers.

Individual responses will only be able to be seen by members of the research team (and there are only three of us!). No identifiable information will be used in any write-up of the research.

Personal details storage: There is an option for you to provide contact details so that we can contact you about taking part in an interview, or to provide you with a copy of the final research. If you provide any personal/contact details these will be stored safely in our secure systems, separately to your answers, and only accessible by the research team. These personal details will be deleted and/or destroyed upon completion of the project (December 2023).

Data storage: Anonymous responses will be kept for up to ten years after the project is complete. Because all your personal/identifiable details will be removed, you won't be able to access this information.

What if there is a problem?

If you are worried about any part of the research project, you can speak to anyone in the Practice Research Unit. We will do our best to answer your questions. Our contact details are at the bottom of this document.

What happens next?

As well as this survey, we are conducting interviews with trans participants. The interviews will cover the same topics as the survey, but in slightly more depth. If you'd like to take part in an interview too, you can sign up at the end of the survey, or you can contact Jess via the details at the end of this information sheet. We are also going to interview staff from the Activity Hubs.

What will happen to the results of the research project?

The data from the survey and interviews will be written up in a research report. This will be finished by December 2023. We will also be writing up results in shorter, user-friendly publications. We will happily provide you with a copy if you are interested in reading the publications when completed. Again, remember all identifiable information will have been removed!

Thank-you for taking the time to read this information sheet! If you have any further questions please get in contact with one of the research team.

Contact details

Lead Researcher: Jess Lawrence (she/they)
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Head of Research: Kerry Ellis Devitt (she/her)
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Researcher Biography

To help you learn a little more about the person leading this project, here is some background information.

Jess Lawrence (She/They)



Jess is a Practice Researcher at Interventions Alliance. She has a background in Social Psychology, and has been working in the justice sector since 2017.

Jess is passionate about diversity and improving outcomes for people accessing services and the staff that deliver them. Her research interests include exploring the experiences of LGBTQ+ people (particularly people with minority gender identities), enhancing inclusivity, supporting the frontline workforce and professional practice.

If you have any further questions or are worried about any part of the research please feel free to contact me or another member of the research team to ask.

We hope that you will find this a valuable experience, but recognise that this can be a difficult and sensitive subject matter. Therefore, please find below a list of organisations that offer help and support should you need it.

Switchboard

- LGBT+ Helpline (every day 10am – 10pm) 0300 330 0630
- Webchat www.switchboard.lgbt/

Trans Unite

- Search page for local support www.transunite.co.uk

Samaritans

- Free phone (24/7) 116 123
- Email (responds in 24h) jo@samaritans.org
- Website www.samaritans.org/how-we-can-help/contact-samaritan